

Office of Community Services

W240N3065 Pewaukee Road Pewaukee, WI 53072 (262) 691-7275 Fax (262) 691-1798 woldanski@pewaukee.wi.us

TOURISM COMMISSION MEETING NOTICE AND AGENDA Monday Sentember 16, 2024

Monday, September 16, 2024 1:00 PM

Common Council Chambers ~ Pewaukee City Hall W240 N3065 Pewaukee Road ~ Pewaukee, Wisconsin

- 1. Call to Order and Pledge of Allegiance
- 2. Public Comment Please limit your comments to 2 minutes, if further time for discussion is needed please contact your local Alderperson prior to the meeting.
- 3. Discussion and Possible Action Regarding the Tourism Commission Meeting Minutes Dated May 3, 2024
- 4. Discussion Regarding the Anticipated 2024 Income and Expenditures and Projections for 2025
- 5. Discussion and Possible Action to Reprogram 2024 Beach Party Funds to Reimburse River Run Expense in the Amount of \$896.50
- 6. Update Related to the Artificial Turf Installation at the Sports Complex
- 7. Discussion and Possible Action Related to the Requests of the City of Pewaukee (\$240,000)
 - 7.1 Supplement the Salaries of the Tourism Director and Additional Staff Members Request in the Amount of \$40,000
 - 7.2 Reimburse the City for Synthetic Turf in the Amount of \$200,000
- 8. Discussion and Possible Action Regarding the Request of the Waukesha/Pewaukee Convention and Visitors Bureau (\$326,260)
 - 8.1 Annual Operational Expenses in the Amount of \$286,260
 - 8.2 Baseball Campaign in the Amount of \$40,000
- 9. Discussion and Possible Action Regarding the Request of Positively Pewaukee (\$52,000)
 - 9.1 General Marketing in the Amount of \$23,000
 - 9.2 Website Maintenance in the Amount of \$4,000
 - 9.3 Taste on the Lake in the Amount of \$25,000
- 10. Discussion and Possible Action Regarding the 2025 Funding Requests of the Pewaukee Kiwanis Club (\$11,000)
 - 10.1 Pewaukee Beach Party in the Amount of \$10,000
 - 10.2 River Run in the Amount of \$1,000
- 11. Public Comment Please limit your comments to 2 minutes, if further time for discussion is needed please contact your local Alderperson prior to the meeting.
- 12. Adjournment

Kelley Tarczewski Clerk/Treasurer

September 13, 2024

NOTICE

It is possible that members of other governmental bodies of the municipality may be in attendance to gather information that may form a quorum. At the above stated meeting, no action will be taken by any governmental body other than the governmental body specifically referred to above in this notice.

Any person who has a qualifying disability under the Americans with Disabilities Act that requires the meeting or materials at the meeting to be in an accessible format must contact the Clerk/Treasurer, Kelly Tarczewski, at (262) 691-0770 three business days prior to the meeting so that arrangements may be made to accommodate your request.

CITY OF PEWAUKEE TOURISM COMMISSION AGENDA ITEM 3.

DATE:	September 16, 2024
DEPARTMENT:	Clerk/Treasurer
PROVIDED BY:	
SUBJECT:	
Discussion and Possib	ble Action Regarding the Tourism Commission Meeting Minutes Dated May 3, 2024
BACKGROUND:	
FINANCIAL IMPA	CT:
RECOMMENDED	MOTION:

CITY OF PEWAUKEE TOURISM COMMISSION AGENDA ITEM 4.

DATE:	September 16, 2024
DEPARTMENT:	Clerk/Treasurer
PROVIDED BY:	
SUBJECT:	
Discussion Regarding th	ne Anticipated 2024 Income and Expenditures and Projections for 2025
BACKGROUND:	
FINANCIAL IMPAC	TT:
RECOMMENDED M	MOTION:
ATTACHMENTS: Description Letter from CVB Financial Review	



August 16, 2024

TO: Pewaukee Tourism Commission Members

FROM: Tammy Tritz

Waukesha Pewaukee CVB

RE: State of the Industry

Wisconsin boasted yet another record setting year for tourism spending in 2023. According to the economic impact study the CVB purchased from Tourism Economics for our destination, 2023 was record setting here as well! Over \$179 million in visitor spending; 3,043 tourism related jobs and \$20 million generated in state and local taxes! Waukesha County remains the fourth highest county in the state for tourism spending, following Milwaukee, Dane and Sauk counties respectively.

At the start of the year, predictions for 2024 from various trade associations were not as promising. While the RNC in Milwaukee provided a significant opportunity in July, the rest of the calendar year has shown its challenges. Leisure travel continues to appear stable, business and meeting/convention travel remains just as challenging as last year, with hybrid (remote and on-site) employment and virtual meetings still challenging the traditional meeting and conference experience. We continue to see the trend of smaller meetings in length and attendance and the booking window continues to shrink. Transient business travel remains inconsistent, with some weeks at near sold-out status and others minimal volume.

As we look to 2025, we don't see much changing. Election years always cause concern, like many industries and the vulnerable state of the economy remains a concern for many. Consistent and frequent messaging and sales outreach remain so important in our efforts to keep our destination in the forefront of our traveling guests. Taking advantage of the technology available to help us best understand who our leisure visitor is, where they are coming from and how they spend their money when in our destination is key to finding and bringing more of those like visitors here. Expanding into some targeted tradeshow opportunities and more one-on-one selling opportunities to our group/meeting planner clients, along with providing them service like no where else, will help us maintain our market share as we compete with more hotels opening in the metro Milwaukee area.

I look forward to reviewing our 2024 initiatives with you and sharing plans for 2025, as we work with our hotel partners to ensure the strongest year possible.

Meetings meet Success

City of Pewaukee 2024 Tourism

Revenue Received:														
	2024													
Tourism Grants:	Budget	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Marriot West(CSM)		42,681	47,083	49,571	60,309	57,376	71,221	89,817						418,058
Holiday Inn (Heart of America)		10,162	8,441	8,684	12,015	15,955	19,500	36,137						110,893
Wildwood (Heart of America)		4,655	4,138	6,477	6,184	8,493	11,725	15,146						56,817
The Inn of the Olde Homestead		53	-	13	79	58	132	391	313					1,040
Airbnb Inc (Avalara)		-	-	6,458	-	-	7,900	-	-		-	-		14,358
HomeAway.com (Avalara)		-	-	370	-	-	3,932	-	-		-	-		4,302
Expedia/Vertex		-	-	7,893	-	-	11,029	-	-		-	-		18,922
Avalara (Agoda International)		-	-	224	-	-	171	-	-		-	-		395
Totals =	785,750	57,551	59,661	79,689	78,587	81,882	125,610	141,491	313	-	-	-	-	624,784

Revenue Received vs. Budget

Monthly Over/(under) =

OVER TO DATE (728,199) (668,538) (588,849) (510,262) (428,380) (302,770) (161,279) (160,966)

YTD Revenue by Function:

	2024													
Establishment	Budget	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Tourism Fund 250	555,025	40,286	41,763	55,783	55,011	57,318	87,927	99,044	219	-	-	-	-	437,351
City General Fund 100	235,735	17,265	17,898	23,907	23,576	24,565	37,683	42,447	94	-	-	-	-	187,435
Sports Complex Fund 470														-
	-	57,551	59,661	79,690	78,587	81,883	125,610	141,491	313	-	-	-	-	624,786
Monthly Over/(under) City General Fur	nd=	(2,380)	(1,747)	4,262	3,931	4,920	18,038	22,802	(19,551)	(19,645)	(19,645)	(19,645)	(19,645)	(48,305)

YTD Summary-Toursim Fund 250

Tourism Fund 250 Collected 437,351 (Collected To Date) Tourism Dollars Distributed (204,557) (Total for Year)

232,794 Tourism Balance

Total Tourism Distribution:

		2024					
	2024	Approved					
Establishment	Budget Requests	Requests	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Total
Pos. Pew. General Marketing	23,000	23,000		1,995	4,462		6,457
Waukesha-Pewaukee CVB	275,250	255,250	63,813	63,812	63,813	63,812	255,250
Waukesha-Pewaukee CVB							
Major League Baseball	20,000	40,000	-			40,000	40,000
Pewaukee Kiwanis-Beach Party	10,000	10,000	-	-	6,662	-	6,662
Pewaukee Kiwanis-River Run	800	-	-	-	-		-
Transfer to General Fund for Tourism Director	30,000	30,000	-	-	-	30,000	30,000
City of Pewaukee - Sports Complex Turf (CC Meeting 3/20/2023)	400,000	400,000					-
	822,050	758,250	63,813	65,807	74,937	133,812	338,369

\$200,000 from Fund Balance

CITY OF PEWAUKEE TOURISM COMMISSION AGENDA ITEM 5.

DATE:	September 16, 2024
DEPARTMENT:	Clerk/Treasurer
PROVIDED BY:	
SUBJECT:	
Discussion and Possib Amount of \$896.50	ole Action to Reprogram 2024 Beach Party Funds to Reimburse River Run Expense in the
BACKGROUND:	
FINANCIAL IMPA	CT:
RECOMMENDED	MOTION:
ATTACHMENTS:	
Description	
2024 River Run Regu	uest .



I am submitting the following invoices from the Pewaukee Kiwanis RiverRun for approval towards our 2024 Tourism Grant.

Advertising

Conley Media 4/13/24 \$170.00

Buttons \$39.00

Website design and update 03/09/24 \$187.50

Website design and update 06/09/24 \$500.00

Total submitted \$896.50

Please contact me with any questions or concerns. Thank you for your continued support of the Kiwanis Club of Pewaukee.

Linda Wittmann

Kiwanis Club of Pewaukee, Secretary

CITY OF PEWAUKEE TOURISM COMMISSION AGENDA ITEM 6.

DATE:	September 16, 2024
DEPARTMENT:	Clerk/Treasurer
PROVIDED BY:	
SUBJECT:	
Update Related to the A	artificial Turf Installation at the Sports Complex
BACKGROUND:	
FINANCIAL IMPAC	CT:
RECOMMENDED M	AOTION:

CITY OF PEWAUKEE TOURISM COMMISSION AGENDA ITEM 7.

DATE:	September 16, 2024
DEPARTMENT:	Clerk/Treasurer
PROVIDED BY:	
SUBJECT:	
Discussion and Possibl	e Action Related to the Requests of the City of Pewaukee (\$240,000)
BACKGROUND:	
FINANCIAL IMPAC	CT:
RECOMMENDED N	MOTION:
ATTACHMENTS:	
Description	
P&R Request	



W240 N3065 Pewaukee Road Pewaukee, Wisconsin 53072 Phone (262) 691-0770 Fax (262) 691-1798

City of Pewaukee 2025 Tourism Application

Operational Request

The City has received \$30,000 annually to help fund the Tourism Director's and additional staff salaries for 2024. With the growth of the Sports Complex and synthetic turf conversion occurring currently, there will be a significant uptick in facility usage for tournaments. We had shared at the 2024 Tourism Budget meeting we would be requesting \$40,000 as we expect a full year of work with tournament execution and support to scheduling and reservation.

We look forward to working with vendors on tournament scheduling and team registration. We're currently working on the 2025 tournament schedule and stay-to-play contract models with our tournament vendor. We hope to have this wrapped up in September to go live in October for tournament registrations and hotel booking opportunities.

Synthetic Turf Project Request

Previous verbal commitment from the Tourism Commission was to commit \$400,000 from Tourism Fund balance towards the project with up to \$200,000 annual commitments until the remaining balance was paid in full. There was also verbal commitment to begin funding a capital replacement of turf upon completion of the installation payments.

In the turf bidding and purchase process, City staff have found cost savings on the project by working to complete purchasing direct for items such as bases, portable pitching mound systems, anchor plugs, locks, etc.

Per previous Tourism meetings, the approved annual payments were scheduled to be:

2024 Tourism Fund Balance Request \$400,000

2025 - Until Finished Turf Balance Reimbursement \$200,000 annually

CITY OF PEWAUKEE TOURISM COMMISSION AGENDA ITEM 8.

DATE:	September 16, 2024
DEPARTMENT:	Clerk/Treasurer
PROVIDED BY:	
SUBJECT:	
Discussion and Possib (\$326,260)	le Action Regarding the Request of the Waukesha/Pewaukee Convention and Visitors Bureau
BACKGROUND:	
FINANCIAL IMPA	CT:
RECOMMENDED I	MOTION:
ATTACHMENTS:	
Description	
Waukesha Pewaukee 2	2025 Operational Request

2025 Midwest Baseball Campaign

Waukesha Pewaukee CVB 2025 PROPOSED Budget

Income	2024	2025	2025 Notes	
Projected Room Tax				
			Growth projected due to home rent	al
City of Waukesha	\$355,284.65	\$384,153.88	collections and city room tax cap.	
City of Pewaukee	\$255,250.00	\$286,260.00		
Advertising Income				
General Marketing	\$9,000.00	\$12,500.00	Co-op advertising programs	
Events Council	\$7,500.00	\$8,250.00	Co-op advertising programs	
Grants				
			Major League Baseball campaign	
City of Pewaukee	\$40,000.00	\$40,000.00		
			Meetings Mean Business grants to	
			support facility rental fees and	
			transportation fees for two	
WI Department of Tourism		\$9,250.00	conferences.	
Interest Income	\$50.00	\$50.00		50
TOTAL INCOME	\$667,084.65	\$740,463.88		

Waukesha Pewaukee CVB 2025 PROPOSED Budget

Expenses			
ADMINISTRATION			
Salaries, Retirement & Payroll Taxes	\$244,012.99	\$258,047.50	
FUTA, SUTA	\$499.00	\$478.00	
Workers Comp	\$765.00	\$815.00	
·			Estimate as premiums will be
Health, Dental & Disability	\$37,154.32	\$39,688.42	confirmed in Q4
Business, D&O Insurance	\$3,835.00	\$4,183.00	
Professional Development	\$1,000.00	\$750.00	
Accounting	\$2,000.00	\$2,000.00	
SUB TOTAL	\$289,266.31	\$305,961.92	
ADVERTISING AND MARKETING			
			Website updgrades; visitor guide;
Material Devel & Printing	\$42,000.00		blogger; group tradeshow collateral
Tradeshows			Co-op with hotel partners
Promotional Items	\$500.00	•	Sales call leave behind items
Convention Services	\$1,000.00	\$750.00	Bags, Folders, Namebadges
	4		Sales sponsorships/incentives to
Sponsorships	\$5,600.00	\$9,800.00	support in market groups/conferences
	4		Meeting Planner Sales Blitz; Planner
Sales Promotions	\$15,000.00	\$18,000.00	Receptions; FAM Tour
	4404 500 00	* 400 400 00	SEM & SEO; Digital and E-blast
Web Advertising	\$124,500.00	\$166,400.00	
Print Advertising	\$91,025.00	\$90,000.00	
Economic Impact Report	\$3,500.00	\$0.00	Purchased every 2 years
			Data driven marketing program
			allowing us to know who is visiting, for
	445.000.00	* 4= 000 00	how long and where they go when in
Arrivalist	\$15,000.00	\$15,000.00	the destination
			Data driven marketing program
			allowing us to know who is renting Air
	A 5 -	** ***	BnB properties and providing trip data
Air DNA	\$8,500.00	\$8,500.00	for us to market from
			Grant program for event owners to
			learn more about the demographics of
Cobalt Community Research Grants			their guests
SUB TOTAL	\$306,625.00	\$366,450.00	

Waukesha Pewaukee CVB 2025 PROPOSED Budget

TOTAL EXPENSES	\$667,083.83	\$745,191.57	
SUB TOTAL	\$4,930.00	\$4,980.00	
WI Manufactures & Commerce	\$585.00		Employee Benefits Programs
MPI/WI Chapter	\$525.00	\$550.00	
WACVB	\$3,250.00	\$3,250.00	
Reunion Friendly Network	\$275.00	\$285.00	
Religious Conf. Mngrs.	\$295.00	\$295.00	
MEMBERSHIPS			
SUB TOTAL	\$6,685.00	\$6,690.00	
WSAE Meetings	\$0.00	\$0.00	meetings
	7 3 3 3	Ţ 0.00	Annual sponsorship includes most
WMPI Meetings	\$0.00	\$0.00	meetings
Contended Registration	ψ010.00	Ψ100.00	Annual sponsorship includes most
Conference Registration	\$810.00	\$765.00	
Mileage	\$4,750.00		Sales Calls; Meetings/Conferences
Meals	\$125.00		Overnight travel meals
Miscellarieous Migs. Lodging	\$650.00		Mtngs/Conference Attendance
MEETINGS & TRAVEL Miscellaneous Mtgs.	\$350.00	\$300.00	Partner Meetings
SUB TOTAL	\$59,837.52	\$61,109.65	
Software Licenses	\$2,635.00	\$2,895.00	Sales; Zoom & Virus programs
Equipment Mtnce.	\$1,950.00	\$2,500.00	
Office Equipment	\$1,000.00	\$750.00	
Miscellaneous	\$250.00	\$250.00	
Supplies	\$500.00	\$500.00	
Postage	\$3,965.00	\$3,655.00	Lease, permit, inquiry fufillment & shipping
Water Cooler	\$500.00	\$384.00	
Telephone	\$4,651.20	\$4,680.00	
Rent	\$44,386.32	\$45,495.65	
OFFICE EXPENSES			



2025 Midwest Baseball Campaign

Grant Request: \$40,000.00

Geographic Targets: Wrigley Field (IL), Target Field (MN); Busch Stadium (MO);

Great American Ball Park (OH)

Digital Marketing Campaign Components:

Working with a digital marketing agency, we will implement similar marketing tactics, targeting desktop, mobile and tablet users, as with past baseball campaigns using: Retargeting; Contextual Targeting; Hyperlocal Mobile Targeting and Mobile Location Retargeting. We will also allocate dollars for campaigns on Facebook and Trip Advisor

All campaigns will begin about 4 weeks prior to games at American Family Field. Each campaign will include a landing page on the back of the CVB website that will include Pewaukee hotel information, things to see & do, events and dining options, in an effort to create a destination experience when coming to a Brewer's game in Milwaukee.

In both 2023 and 2024, these campaigns were the highest-ranking marketing initiatives completed by the CVB, based on the CTR (click through rate) to our website and the time spent on our website (1:03), all tracked through the campaign and Google analytics. In part, that success comes from focusing on a very targeted demographic and geographic market. We feel strongly this is an campaign to continue and grow.

CITY OF PEWAUKEE TOURISM COMMISSION AGENDA ITEM 9.

DATE:	September 16, 2024
DEPARTMENT:	Clerk/Treasurer
PROVIDED BY:	
SUBJECT:	
Discussion and Possib	ble Action Regarding the Request of Positively Pewaukee (\$52,000)
BACKGROUND:	
FINANCIAL IMPA	CT:
RECOMMENDED :	MOTION:
ATTACHMENTS:	
Description	
PP Letter	

PP 2025 Request

PP Marketing Detail



To: City of Pewaukee Tourism Commission

From: Positively Pewaukee

This year Positively Pewaukee brought out a brand-new event called Taste on the Lake. It was a tremendous success. Lots of people stayed at the hotels. The community engagement was great to see. With the new event we started it at noon instead of at 4pm. This was designed to help engage families to attend. This event brought people from all over to see Pewaukee. I would like to add a shuttle service to the hotels to help increase stays.

The general marketing money was an incredible help. We were able to help market all of our events. This helps increase the foot traffic to Pewaukee.

Positively Pewaukee would love to redesign our website this would include taking new pictures. I have gotten a few verbal quotes.

Thank you Liz Unruh Executive Director



To: City of Pewaukee Tourism Commission

From: Positively Pewaukee

Re: 2025 budget request

We are submitting the following request of \$52,000 for the following items:

Taste on the Lake - \$25,000 General Marketing - \$23,000 Website - \$4,000 Total ask - \$52,000

Please let me know if you need further information.

Thank you Liz Unruh Executive Director



General Marketing:

Facebook ads
Advertising with Lake Country Family Fun
Advertising with the Waukesha Pewaukee CVB
Signs for our events
Canva
Adobe
Constant Contact
Social Media Flyers
Social Media Post Creations
Marketing Consulting
Other marketing items that come up

CITY OF PEWAUKEE TOURISM COMMISSION AGENDA ITEM 10.

DATE:	September 16, 2024
DEPARTMENT:	Clerk/Treasurer
PROVIDED BY:	
SUBJECT:	
Discussion and Possible	e Action Regarding the 2025 Funding Requests of the Pewaukee Kiwanis Club (\$11,000)
BACKGROUND:	
FINANCIAL IMPAC	T:
RECOMMENDED M	MOTION:
ATTACHMENTS: Description Kiwanis Request 2024	



Linda Wittmann
Pewaukee Kiwanis Club, Secretary
Pewaukee Kiwanis Club Beach Party
Pewaukee Kiwanis RiverRun

August 26, 2024
City of Pewaukee
Tourism Grant Commission

Requested grant for Beach Party 2025 - \$10,000 Requested grant for RiverRun 2025 - \$1,000

Dear members of the Tourism Grant Commission,

The Pewaukee Kiwanis largest fundraiser for 2025 will be the 29th Annual Pewaukee Kiwanis Beach Party. It is the annual summer kick-off in Pewaukee taking place in the heart of our beachfront community. Our event is important to the community. The Beach Party offers an opportunity to showcase the Pewaukee community, our beachfront and local businesses to many tourists. We do this in concert with the Lake Country Clean Water Festival.

The Pewaukee Kiwanis RiverRun is our second fundraiser, celebrating 51 years in 2025. Over the years families have joined the fun and competition of our seven-mile canoe/kayak race on the Pewaukee River from Penny's Bridge to Frame Park. Many family members have moved away but return to participate in this event.

We have been challenged at the Beach Party with a shrinking footprint due to businesses expanding out into the roadway. That being said we are proud of the wonderful relationships that we have grown with the businesses. They are some of our best supporters and we are lucky to be able to showcase their work. One highlight was during our Kids Day activities, over 200 life jackets were given away by a water patrol partnership with National Marine Manufactures Association. The Waukesha Freeman covered that give away. While North Shore Bank took on the "Integrated Name Sponsorship" in 2024, that sponsorship helped us financially while the actual event was a near total rain out with severe weather closing us down on Saturday evening.

In contrast the 50th RiverRun had near perfect weather and we consider it a great success. We were able to secure a live on-air feature story on WTMJ4 news program in advance of the event. We also made 3D



model canoes which were placed at local businesses. Anyone who found and turned in a canoe was granted free registration. Social media made that possible.

These two events are just part of our annual fundraising that allows us to donate generously to organizations that make Pewaukee a vital community.

We are asking for a grant amount of \$10,000 for the Beach Party and \$1,000 for the RiverRun. We look forward to bringing in more people to see just what a fantastic place Pewaukee is and to continue the success and future of our great traditions. Your help can also ensure that we can continue to successfully raise funds for our community needs. Below you will see a list of organizations that we support. We look forward to a successful year of collaboration with the Tourism Committee.

Sincerely,

Linda Wittmann

Charities and community projects supported in 2024 by the Pewaukee Kiwanis Club

Pewaukee Scholarship Fund Pewaukee Schools Pewaukee Public Library
Pewaukee Park & Rec Pewaukee Historical Society Pewaukee Lake Ski Club
Pewaukee Food Pantry PHS Robotics Club School Mini-grant program
Family Promise Lake Country Caring Hebron House

Family Promise Lake Country Caring Hebron House
Cops & Kids Life Jacket Program River Partnership
Friends of the Park Life Striders Katie's Closet

Healing Hearts Community Connections Clearing House Families

Total projected donations in 2024: \$67,650 including:

\$12,000 to the Food Pantry

\$20,300 to Friends of the Fine Arts for Performing Arts Wall of Fame at PHS

\$12,000 to Pewaukee Scholarship Fund